



Aspen/Pitkin County Airport ASE VISION PROCESS

February 21, 2019

Meeting Purpose

ESTABLISH

purpose, roles and responsibilities of advisory groups GAIN A COMMON UNDERSTANDING of the vision effort, history and decision-making process

LISTEN

Begin to identify community values that will inform the vision process



Take the Survey

www.ASEinput.com

Agenda

Welcome and Introductions

Vision Process Overview

Moderated Q&A

Breakout Group Discussion

Next Steps

Pitkin County Strategic Plan

LIVABLE & SUPPORTIVE COMMUNITY

- Improved community engagement and participation
- A sense of personal and community safety

FLOURISHING NATURAL & BUILT ENVIRONMENT

- Conserved natural resources and environment
- Ease of mobility via safe and efficient transportation systems
- Well planned and livable built environment

PROSPEROUS ECONOMY

- Sustainable economy and employment
- Responsible and accountable stewardship of county assets

Community Vision Pitkin County will continue to be a healthy, safe, vibrant and sustainable community, enhancing the quality of life for everyone who lives, works and visits here, while conserving the natural environment as the basis for our community success.

PITKIN COUNTS

Organization Mission Pitkin County government provides valued and high quality public services supporting the health, safety and well-being of people and the natural environment. Core Focus Areas & Success Factors The diagram below illustrates the relationship between the three Core Focus Areas in achieving the County's mission and vision.

CORE FOCUS

Community

Livable & Support

SUCCESS FACTO

1. A sense of personal and com

2. Diverse and livable housing of

3. Self-sufficient individuals and

4. Access to recreation, education

Improved community engage

CORE FOCUS Flourishing Natural & Built Environment SUCCESS FACTORS 1. Carserved natural resources and environment 2. Respansibly maintained and enhanced County assets 3. Ease of mobility via safe and efficient transportation systems 4. Well planned and livelie built environment

PITKIN COUNTY STRATEGIC PLAN

SAFE COMMUNIT	Y & SU CO HIGH QUALITY	QUALITY	
R S unity safety tions	OF LIFE HEALTHY COMMUNITY	CORE FOCUS Prosperous Econo SUCCESS FACTO 1. Sustainable economy and em 2. Alfordable and quality health	
amines , arts and culture next and participation		2. Noncourse and quarty reading 3. High performing County leads and employees 4. Responsible and accountable stewardship of County assets	

Pitkin County Organizational Values

Pitkin County embraces the following values to promote public trust and confidence in County Government.

STEWARDSHIP

We strive to leave our natural environment, community, public assets and organization in better condition than we found them for current and future generations.

ETHICS

We hold ourselves to high standards of honesty and dependability in the conduct of County business.

EXCELLENCE

We are committed to providing quality services that are accessible, accurate and innovative to meet our community's needs.

COLLABORATION

We work together as employees and with citizens and other government, non-profit and private sector organizations helping each other succeed in promoting and achieving the public's goals.

OPEN COMMUNICATION

We are committed to listening to our citizens and partners and to giving accurate and timely information.

POSITIVE WORK ENVIRONMENT

We appreciate dedicated and knowledgeable employees and support their professional and personal growth.



omv

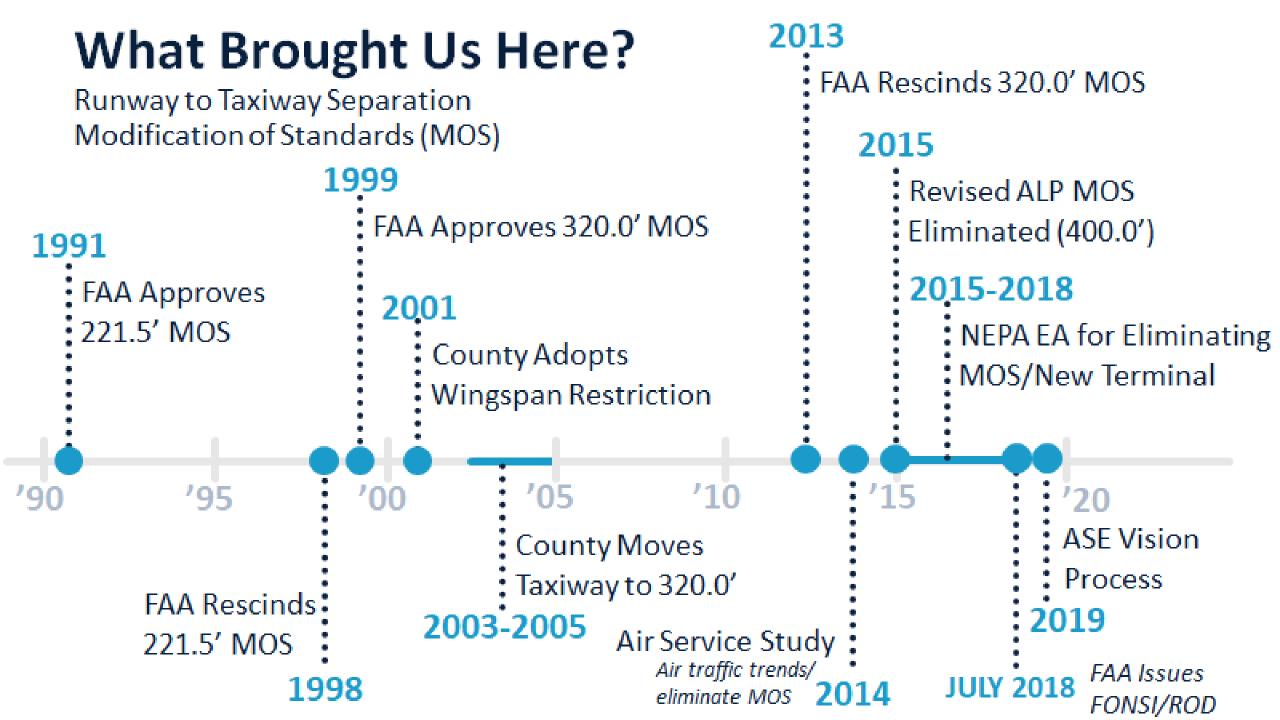
DRS

themyola

care options

ers, teams

Why Are We Here?



Why Are We Here?

Changes in FAA design standards, guidelines and enforcement of non-standards conditions mitigation Recent and ongoing challenges in the air service industry

> Airline business models and the aircraft fleet



What Are We Trying to Accomplish?

Reflect the community's identity, values, & sustainability goals Meet the community's current & future air service needs for the next 30 years Provide safe, efficient, accessible, reliable, & environmentallyresponsible airport services & facilities



Vision Process Overview

We bring people here together in Aspen who have very different views and somehow by getting them together away from the media, away from the sound bite culture, we find that people actually agree on far more than people assume they do. Our secret sauce is Aspen.

-ELLIOT GERSON



Key Questions

- What are the community's *goals and concerns* related to the airport and air service?
- What are the external *constraints and drivers* affecting the airport?
- What are the *physical and financial constraints* affecting the airport?
- What are the *community's recommendations* to the County for modernization of ASE?
- What happens if we do nothing?



The Long-Term Vision: Three Basic Components

- What is the *role of the airport* and the long-term air service needs of the community?
- What is the *customer experience* the community wants to present?
- What facilities are required to meet the *air service and customer experience* goals of the community?



Key Topics To Address

...

Federal, state & local roles, responsibilities & regulations

Airspace and airline/aircraft industry trends

Airport facilities/layout

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Program funding, financial sustainability, & phasing



Vision Process Organization

COMMUNITY-WIDE COLLABORATION

ISSUE-FOCUSED WORKING GROUPS

Community Character, Airport Experience, Technical, and Focus

AIRPORT VISION COMMITTEE

BOCC

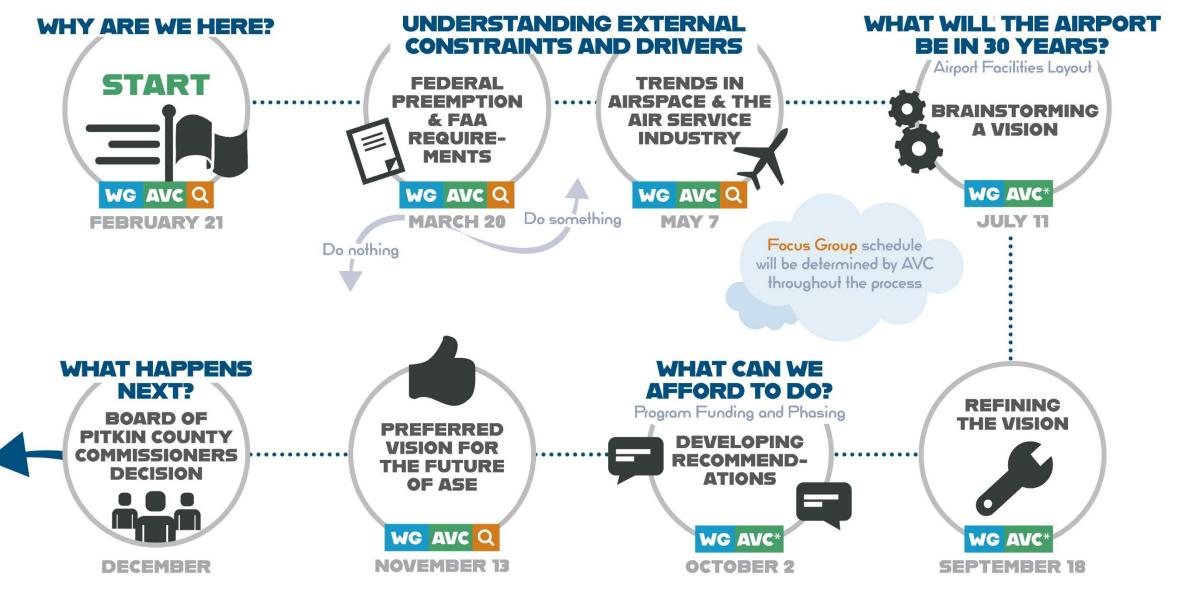






AVC Airport Vision Committee *AVC meeting date TBD





Advisory Group Structure

AIRPORT VISION COMMITTEE

- Provides overall guidance, direction and oversight
- Consolidates and integrates findings of the advisory groups
- Makes recommendations to inform BOCC decision-making

COMMUNITY CHARACTER WORKGROUP

• Defines the airport from the perspective of the community

TECHNICAL WORKGROUP

• Defines the airport in terms of facility requirements

AIRPORT EXPERIENCE WORKGROUP

• Defines the airport from the perspective of the users

FOCUS GROUP

• Tests ideas, refines on key topics and complex concepts



Community Discussion Q&A

Q&A Format

FREQUENTLY ASKED QUESTIONS:

- 1. Why is the vision process needed and how is it different?
- 2. Is the airport being expanded to allow larger aircraft (e.g.,737s)?
- 3. What is the FAA's role (i.e., how much local control does the County have)?

TWO WAYS TO ASK ADDITIONAL QUESTIONS:

- 1. Microphone
- 2. Email to info@asevision.com

Two minutes/question. Time is non-transferable.



Breakout Groups

Breakout Group Locations

Airport Vision Committee Catto Boardroom (*upstairs*)

Community Character Workgroup Barksdale Lobby

Airport Experience Workgroup Murdock Lounge

Technical Workgroup Kaufman Room (*downstairs*)

Focus Group → McNulty Room



Breakout Group Introductions

....

• State your name

What organization / neighborhood are ... you associated with? What is the most important issue facing the airport's future?



Chartering: Purpose, Roles and Responsibilities

Advisory Group Expectations

Act as a representative Bring ideas and Respect the of the collaborate ideas of others community

Be available ...

Focus on the task at hand

Serve as a project partner and share information



AIRPORT VISION COMMITTEE (AVC)

Purpose/Charter

The role of the AVC is to serve as the overarching project advisory committee focused on holistic project development. Recommendations from the AVC, along with input from the topic-focused Work Groups and overarching community, will inform the County's decision-making process.

The AVC will be convened at key project milestones to:

- **Establish guiding principles** for the airport vision process and facilitate a two-way community-focused dialogue.
- **Provide input** on preliminary project concepts and refine information for community-wide outreach.
- **Provide a forum** for consolidating, integrating, and reporting out the vision and recommendations developed by the working and focus groups.
- *Identify priority issues* and consider input from the project's topic-specific Work Groups
- Activate and deploy the project's Focus Group
- Serve as project partners to share information and help identify community priorities



COMMUNITY CHARACTER WORKING GROUP (CCWG)

Purpose/Charter

The CCWG will define the desired role and context of the airport within the community. The group will provide recommendations on how the airport role and context could be fulfilled in a way that meets the community's air service needs and reflects the community's identity, values, and sustainability goals.

The CCWG will be convened at key project milestones throughout the visioning process to determine:

- What is the overall role of the airport *within the community*?
- What types and levels of air service will the *community need in the future*?
- How should the *history of Aspen* be used to guide its future?
- Understand the limitations on the County's ability to finance existing airport operations and new capital projects.
- What level of *financial risk or independence* is desired for future operations and capital improvements at the airport?
- What is the airport's role in *addressing the focus areas* established in the *Pitkin County Strategic Plan: Livable and Supportive Community, Flourishing Natural and Built Environment, Prosperous Economy*?
- Present *findings and make recommendations* to the AVC
- Facilitate a two-way community dialogue by serving as *project partners* to share information and identify community priorities



AIRPORT EXPERIENCE WORKING GROUP (AEWG)

Purpose/Charter

The AEWG will define the desired customer experience provided by the airport from the standpoint of the airport users (resident, business, and leisure travelers). The group will provide recommendations on how the community's identity, values, and sustainability goals should be communicated to airport users through the facilities provided at the airport.

The AEWG will be convened at key project milestones throughout the visioning process to:

- **Define the quality** of the space and facilities level of service from the standpoint of all user groups.
- What is the *desired take away* for all users arriving and departing the airport (first and last impression)?
- How should the community's identity, values, and sustainability goals be reflected in the *customer experience*?
- **Define** key terminal and landside features, amenities, and concessions.
- **Define** ground transportation connectivity, access, and parking goals.
- **Understand the limitations** on the County's ability to finance existing airport operations and new capital projects.
- Present *findings and make recommendations* to the AVC
- Facilitate a two-way community dialogue by serving as *project partners* to share information and identify community priorities



TECHNICAL WORKING GROUP (TWG)

Purpose/Charter

The TWG will define the desired functionality and physical facility requirements that will optimize the airport's ability to meet the community's future air service needs within the limited space available. The group will provide recommendations on the types and physical requirements for airport facilities needed meet the community's air service needs and provide the flexibly needed to adapt to ongoing changes in the aviation industry.

The TWG will be convened at key project milestones throughout the visioning process to:

- Understand all the different physical, operational, and regulatory constraints that *impact use* of the airport site.
- What is the desired *allocation of space* between the different airfield uses?
- **Understand the limitations** on the County's ability to finance existing airport operations and new capital projects.
- Consider and provide input on *technically-oriented areas* identified by the AVC and the community as a whole
- Present *findings and make recommendations* to the AVC
- Facilitate a two-way community dialogue by serving as *project partners* to share information and identify community priorities



FOCUS GROUP

Purpose/Charter

The Focus Group will play an important role in refining concepts and helping to share information throughout the visioning process. The charter of the focus group is designed to be nimbler and more adaptable than the advisory groups.

By serving as a think tank for the advisory groups it is anticipated this group will be deployed at key milestones and as needed to play a critical role in:

- **Providing input** on key issues that cut across all four advisory groups
- **Translating and refining** complex concepts specific to individual advisory groups
- *Educating and engaging* the broader community
- **Understand the limitations** on the County's ability to finance existing airport operations and new capital projects
- Facilitate a two-way community dialogue by serving as project partners to share information and identify community priorities



Outcomes and Deliverables

GROUP	OUTCOME	
AIRPORT VISION COMMITTEE	Airport layout plan with rationale for recommendations and minority report	
COMMUNITY CHARACTER		
AIRPORT EXPERIENCE	Rationale for findings presented to AVC and minority report	
TECHNICAL		
FOCUS GROUP	Support development of advisory group rationale and AVC recommendations	



Bylaws of the Airport Advisory Groups

- Public bodies established to assist BOCC in implementing the ASE Vision Process, and to advise on the modernization and renewal of the Aspen/Pitkin County Airport
- Role and Function
- *Members* appointed by BOCC
- *Term*: 2019 (ASE Vision public outreach process)
- Airport Vision Committee has Officers: *Pilot, Co-Pilot and Navigator*
- Conflict of Interest check



Supporting Resources

GROUP	STAFF	BACKGROUND DOCUMENTS
AIRPORT VISION COMMITTEE	 Jon Peacock (County Liaison) Mike Hermann (KHA) Bryce Christensen (KHA) Melissa DuMond (KHA) 	
COMMUNITY CHARACTER	 Cindy Houben (County Liaison) Mike Boyles (KHA) Rachele DiFebbo (GBSM) 	
AIRPORT EXPERIENCE	 Brian Pettet (County Liaison) Tom Schnetzer (KHA) Abbey Dade (KHA) 	 Transportation Research Board, Airport Cooperative Research Program (ACRP) Report 157, Improving the Airport Customer Experience. Transportation Research Board, Airport Cooperative Research Program (ACRP) Report 10, Innovations for Airport Terminal Facilities.
TECHNICAL	 John Kinney (County Liaison) Bob Jones (KHA) Kathleen Wanatowicz (PR Studio) 	 Transportation Research Board, Airport Cooperative Research Program (ACRP) Report 25, Airport Passenger Terminal Planning and Design
FOCUS GROUP	 Rich Englehart (County Liaison) Jerry Haliw (KHA) Miles Graham (GBSM) Mavis Fitzgerald (PR Studio) 	

Community Values: Hopes, Dreams and Must-Haves

Conversation With The Community

BETA TEST: What are your top three community values?

1. Must-haves 2. Opportunities 3. Challenges

IDENTIFY GAPS

What's missing? What are your main questions? www.ASEinput.com

(or hard copy)



Breakout Group Homework

Interview 5-10 individuals about the vision process:

Discuss opportunities, challenges and common questions

What are their top ... three priorities? Discuss key themes at the next meeting in March



Next Steps

Report Out

Review live/real-time survey results

KEY TAKEAWAYS:

What stands out?

Where is the common ground? Where are the opportunities for compromise?







AVC Airport Vision Committee *AVC meeting date TBD



